

Effective Date: 22.05.2023

Thank you for choosing Thunderhosting.ch as your hosting company. We are committed to protect your privacy and ensure the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect the information you provide to us.

Information We Collect

1.1 Personal Information: We may collect personal information from you when you sign up for our services, including but not limited to your name, email address, billing address, phone number, and payment details.

1.2 Usage Information: We collect information about your usage of our services, such as your IP address, device information, browser type, and operating system.

1.3 Cookies and Similar Technologies: We may use cookies and similar technologies to enhance your browsing experience and collect information about how you interact with our website. You can manage your cookie preferences through your browser settings.

Use of Information

2.1 Provision of Services: We use your personal information to provide you with the hosting services you have requested, including customer support, billing, and account management.

2.2 Communication: We may use your contact information to communicate with you about our services, updates, promotions, and important notices related to your account.

2.3 Improvements: We analyze usage data to improve our services, website functionality, and user experience.

2.4 Legal Compliance: We may process your personal information to comply with applicable laws, regulations, or legal proceedings.

Disclosure of Information

3.1 Service Providers: We may share your personal information with trusted third-party service providers who assist us in operating our business and delivering our services. These service providers are contractually obligated to protect your information and may only use it for the purposes specified by us.

3.2 Legal Requirements: We may disclose your personal information if required by law, regulation, or legal process.

3.3 Business Transfers: In the event of a merger, acquisition, or sale of assets, your personal information may be transferred as part of the transaction. We will notify you of any such change in ownership or control of your personal information.

Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, please note that no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

Your Choices

5.1 Opt-Out: You can unsubscribe from marketing communications by following the instructions provided in the emails or by contacting us directly.

5.2 Access and Correction: You may request access to, correction, or deletion of your personal information by contacting us using the information provided at the end of this Privacy Policy.

Children's Privacy

6.1 Our services are not intended for individuals under the age of 16. We do not knowingly collect personal information from children. If you believe that we have inadvertently collected personal information from a child, please contact us, and we will take appropriate measures to delete the information.

Changes to this Privacy Policy

7.1 We may update this Privacy Policy from time to time. We will notify you of any material changes by posting the revised version on our website or through other means of communication. We encourage you to review this Privacy Policy periodically.

GDPR Compliance

8.1 Lawful Basis for Processing: We process your personal information based on one or more lawful bases as provided under the General Data Protection Regulation (GDPR). These may include the necessity of processing for the performance of a contract, compliance with legal obligations, protection of vital interests, consent, and legitimate interests pursued by us or a third party.

8.2 Data Subject Rights: As a data subject under the GDPR, you have certain rights regarding your personal information. These rights may include the right to access, rectify, erase, restrict processing, data portability, and object to processing. If you wish to exercise any of these rights, please contact us using the information provided below.

8.3 International Data Transfers: If we transfer your personal information to countries outside the European Economic Area (EEA), we will ensure that appropriate safeguards are in place to protect your data, such as using standard contractual clauses approved by the European Commission or relying on an adequacy decision.

8.4 Data Retention: We will retain your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy unless a longer retention period is required or permitted by law.

Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at:

info@thunderhosting.ch